

STP-1200

Label Printing Software Version 2.0

For Windows®

User's Guide

Important!

Be sure to keep all user documentation handy for future reference.



Important!

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Be sure to read this manual carefully and familiarize yourself with proper operating procedures before trying to use the software. Keep the manual in a safe place for future reference when required.

User's Guide Precautions

- Contact a nearby dealer whenever you require servicing.
- Note that the manufacturer shall not be held liable for any loss or claims by third parties which may arise out of the use of this product.
- Note that the manufacturer shall not be held liable for any damages incurred as a result of data loss caused by malfunctions, repairs, or interruption of power supply.
- It is up to the user to keep backup records of important data.

- STP-1200 Label Printing Software is designed to run under Windows Vista, XP, 2000 Professional.
- Certain computer system configurations can make it impossible for this software to run properly.



Contents

About this manual...	6
Getting Acquainted	8
STP-1200 Label Printing Software Functions	8
Shortcut Menu Operation	11
Disabling Auto Startup of the Label Software	11
Starting Up and Quitting the Label Software	12
Start Up	12
Quitting	13
User Interface	14
Input Panel	14
Toolbar Button Name Display	17
Preview Window	18
Preview Dialog Box	19
Shortcut Menus	20
Inputting, Editing, and Printing Text	23
Inserting Phrases, and the Current Date and Time	26
Time Stamp Formats	27
Saving Text in Phrase Memory	27
Importing Screen Text into a Label	29
Multiple Text Strings and Printing a Single Label	31
Inserting an Image into a Label	34
Image Folder Contents	37
Capturing an Image from Your Computer Screen	38
Recalling and Deleting Past Print Jobs	39
Feeding and Cutting the Tape	41
Configuring Label Software Properties	42
Configuring Printing Properties	43
Editing Phrase Memory Text	47
Configuring Shortcut Menu Settings	48
Configuring Display Settings	48
Configuring Shortcut Menu Operation	49
Configuring Image Settings	50
Configuring Add-in Settings	52
Using Help	54

Appendix 56
 Printing Problems 56
 Error Messages 61
 Label Creation Problems 62



About this manual...

Note the following important points when using this manual.

■ STP-1200 Label Printing Software

- All mentions of “the Label Software” in this manual refer to the STP-1200 Label Printing Software.

■ Windows operations are not covered.

This manual describes operation of STP-1200 Label Printing Software Version 2.0 for Windows (Vista, XP, 2000 Professional) only. The explanations in this manual assume that you are already familiar with the following basic Windows operations.

- Click, double-click, right-click, drag, drag and drop, and other mouse operations
- Menu operations using the mouse
- Text input using the keyboard
- Common Windows window operations

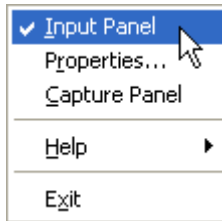
If you are unfamiliar with these or other Windows operations, see the documentation that came with your computer or the version of Windows you are using.

The Label Software has a help function ([page 54](#)) you can use to access operational information on your computer.

■ Menus and Buttons

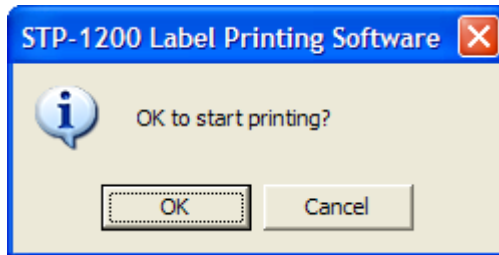
All explanations in this manual assume that on-screen menu and button operations are performed using the mouse.

- The following shows an example of executing a menu command.



Click **Input Panel** .

- The following shows an example of clicking a dialog box button.



Click **OK**.

■ Key Operations

Computer keyboard operations are indicated in this manual as follows: **Ctrl** key, **Shift** key, **Alt** key.

■ Screens

Note that the screen shots that appear in this manual may differ somewhat from the screens that appear on your computer screen.

All of the sample screens in this manual show operation under the English version of Windows XP. Screens appear differently when running the application under another operating system.

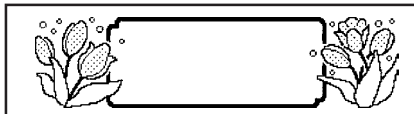
Getting Acquainted

The Label Software makes it possible for you to create and edit labels on your computer.

STP-1200 Label Printing Software Functions

■ Incorporate images into labels.

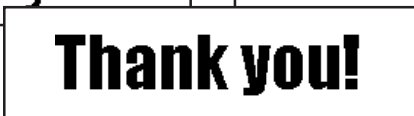
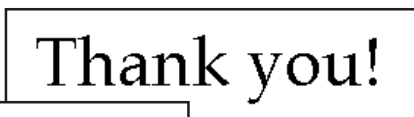
- 136 images included ([page 36](#))



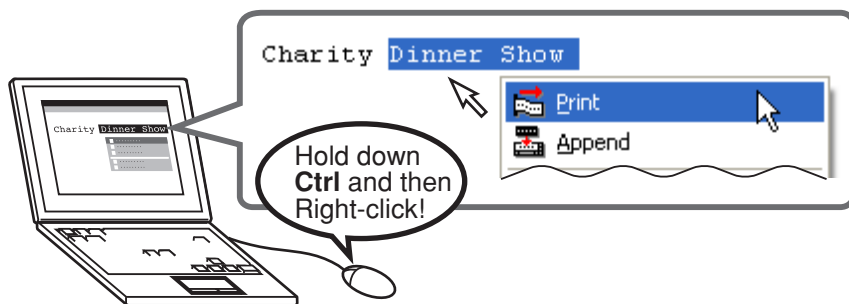
- Screen image capture ([page 38](#))



■ Use fonts installed on your computer in labels ([pages 17, 45](#)).

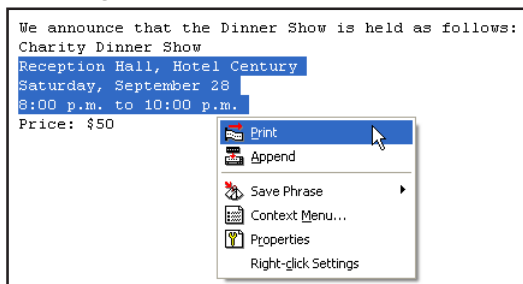


- Instantly print text you are inputting or editing with other software on your computer screen ([page 29](#)).



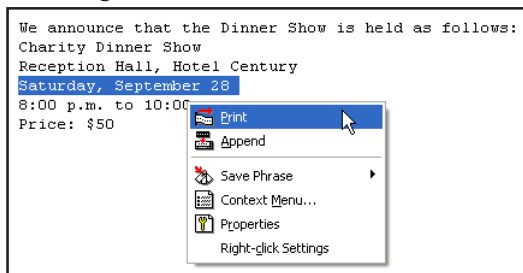
- Character size is adjusted automatically, for quick and easy printing.

Selecting three lines



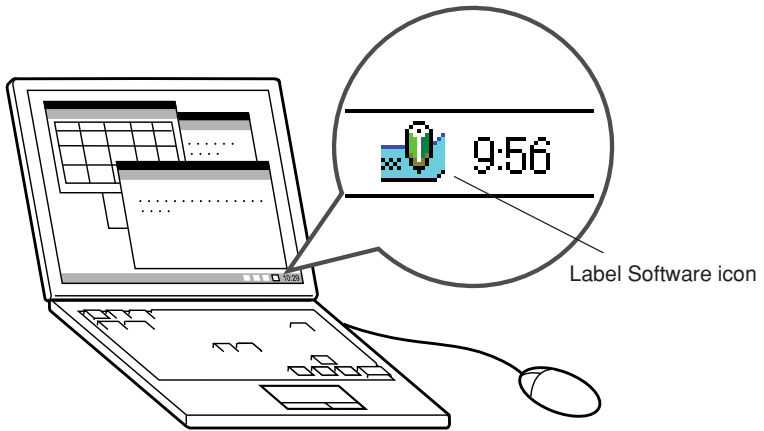
Reception Hall, Hotel Century
Saturday, September 28
8:00 p.m. to 10:00 p.m.

Selecting one line



Saturday, September 28

- **Keep it running for instant label printing whenever you need it. Does not interfere with other programs.**



- You can also shut down the Label Software when you want ([page 13](#)).

- **Register often-used terms and expressions for quick and easy input ([page 26](#)).**

- **USB port for easy connection to a computer**

- **View the image of a label on your computer screen before printing it.**

- Executing a print operation from the shortcut menu displays a preview dialog box that shows an image of what the printed label will look like.
- You can also display a preview window while inputting text into the Input Panel. You can configure the Label Software so the preview image is not displayed, if you want (“Preview Window,” [page 18](#)).

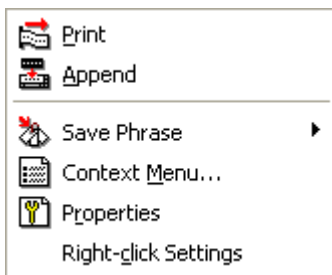
- **Store up to 100 past print jobs for later recall when you want to print again (“Recalling and Deleting Past Print Jobs,” [page 39](#)).**

Note

- Right-clicking your mouse while the Label Software is running normally displays the Label Software shortcut menu. You can also set up the Label Software so the shortcut menu of the application you are using for editing appears instead (“Configuring Shortcut Menu Operation,” [page 49](#)).

Shortcut Menu Operation

Normally after you install the Label Software, hold down **Ctrl** and then right-click in the word processor, e-mail, or other application you are using to display the Label Software shortcut menu.



Label Software shortcut menu*

* A different menu appears if you right-click the Label Software icon in the status area.

If you want to display the shortcut menu for the other application you are using, select **Context Menu** on the Label Software shortcut menu.

- See “Configuring Shortcut Menu Operation” on [page 49](#) for information about disabling display of the Label Software shortcut menu, and configuring modifier keys to control which shortcut menu appears.

Disabling Auto Startup of the Label Software

If you selected the auto startup option for the Label Software when you installed it (see the “Read this first” sheet), you can use the following procedure to disable auto startup.

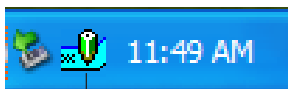
- 1** Right-click the Windows **Start** button.
- 2** On the menu that appears, click **Open All Users**.
- 3** On the window that appears, double-click **Programs**.
- 4** Double-click the **Startup** folder.
- 5** Delete the **STP-1200 Label Printing Software** icon.

Starting Up and Quitting the Label Software

Start Up

You do not need to perform this procedure if the Label Software icon is already in the status area, which indicates the Label Software is already running.

Windows status area (normally located in the lower right corner of your screen)



Label Software icon (Indicates Label Software is running.)

To start up the Label Software

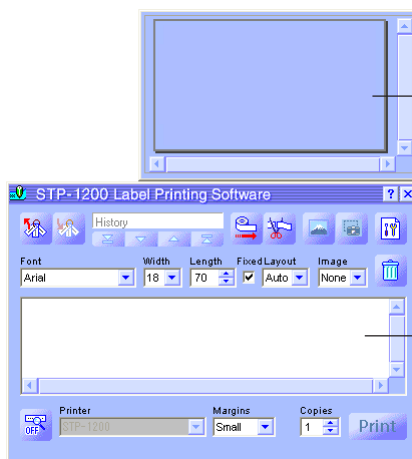
- 1 On the Windows desktop, double-click the **STP-1200 Label Printing Software** icon.

This starts up the Label Software and displays the Input Panel and the preview window. It also causes the Label Software icon to appear in the Windows status area.

- You can also start up by clicking the following: **Start → All programs → SERAMA TECH → Label Printing Software → STP-1200 Label Printing Software**. What you need to click may be different, depending on the folder where you installed the Label Software.



Double-click



Preview window

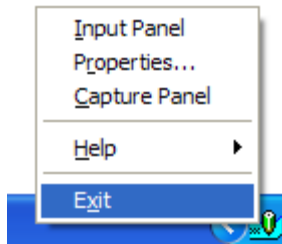
Input Panel



Label Software icon

Quitting

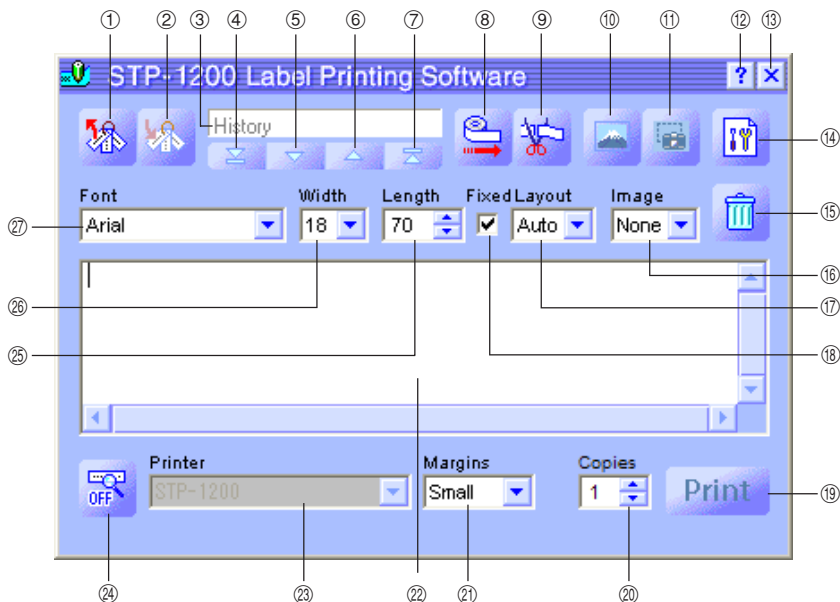
- 1 Right-click the **Label Software** icon in the Windows status area.
- 2 On the menu that appears, click **Exit**.
This quits the Label Software, which causes the Label Software icon to disappear from the status area.



User Interface

This section explains all of the screens and menus that appear on your computer display while you are using the Label Software. For full details about operational procedures, see the pages that are referenced in this section.

Input Panel



① Recall Phrase Button

Recalls a previously saved term or expression for insertion into the Text Input Box.

- See "Inserting Phrases, and the Current Date and Time" on [page 26](#).

② Save Phrase Button

Saves the text that is highlighted in the Text Input Box into phrase memory.

- See "Saving Text in Phrase Memory" on [page 27](#).

③ History Box

Displays a history of past print jobs.

- See "To recall a past print job" on [page 39](#).

④ **Top Button**

Displays the oldest entry in the history of past print jobs.

- See “To recall a past print job” on [page 39](#).

⑤ **Back Button**

Displays the next older job in the history of past print jobs.

- See “To recall a past print job” on [page 39](#).

⑥ **Forward Button**

Displays the next newer entry in the history of past print jobs.

- See “To recall a past print job” on [page 39](#).

⑦ **New Button**

Displays the text you are currently editing.

- See “To recall a past print job” on [page 39](#).

⑧ **Tape Feed Button**

Feeds the tape.

- See “To feed the tape” on [page 41](#).

⑨ **Tape Cut Button**

Cuts the tape. This function is supported only for label printers that are equipped with an auto cutter.

- See “To cut the tape” on [page 41](#).

⑩ **Insert Image Button**

Displays a window for selecting an image.

- See “To insert an existing image into a label” on [page 36](#).

⑪ **Capture Image Button**

Captures an image from your computer screen for pasting into a label.

- See “To capture an image from your computer screen” on [page 38](#).

⑫ **Help Button**

Displays help.

- See “Using Help” on [page 54](#).

⑬ **Close Button**

Closes the Input Panel.

⑭ **Properties Button**

Displays a Label Software properties dialog box.

- See “Configuring Label Software Properties” on [page 42](#).

⑮ Trash Button

Deletes the contents of the Text Input Box. If the contents of the Text Input Box are a past print job selected using the History Box, clicking this button deletes the past job.

- See “Inputting, Editing, and Printing Text” on [page 23](#), and “To delete a past print job” on [page 40](#).

⑯ Image Box

Shows the Image paste size and location.

⑰ Layout Box

Specifies the character size and number of lines. The contents of this box differ according to the type of tape being used for printing.

- See “Inputting, Editing, and Printing Text” on [page 23](#) and “Configuring Label Software Properties” on [page 42](#).

⑱ Fixed Tape Length Check Box

Specifies whether the tape length should be fixed (checked) or variable (unchecked).

- See “Inputting, Editing, and Printing Text” on [page 23](#) and “Configuring Label Software Properties” on [page 42](#).

⑲ Print Button

Prints the text in the Text Input Box. This button becomes a Cancel Printing button while printing is in progress.

- See “Inputting, Editing, and Printing Text” on [page 23](#).

⑳ Copies Box

Specifies the number of copies of the label to be printed.

- See “Inputting, Editing, and Printing Text” on [page 23](#) and “Configuring Label Software Properties” on [page 42](#).

㉑ Margins Box

Specifies the size of the left and right margins of the tape.

- See “Inputting, Editing, and Printing Text” on [page 23](#) and “Configuring Label Software Properties” on [page 42](#).

㉒ Text Input Box

Use this box to input and edit text for printing.

- See “Inputting, Editing, and Printing Text” on [page 23](#).

㉓ Printer Model Box

Indicates the printer model name (STP-1200).

- Selection of any other printer model is not supported.

②④ **Show/Hide Preview Button**

Toggles display of the print image preview on and off.

- You can resize the Preview Window by dragging its boundaries.
- See “Preview Window” on [page 18](#).

②⑤ **Tape Length Box**

Specifies the tape length.

- See “Inputting, Editing, and Printing Text” on [page 23](#) and “Configuring Label Software Properties” on [page 42](#).

②⑥ **Tape Width Box**

Specifies the tape width.

- See “Inputting, Editing, and Printing Text” on [page 23](#) and “Configuring Label Software Properties” on [page 42](#).

②⑦ **Font Box**

Specifies the text font.

- See “Inputting, Editing, and Printing Text” on [page 23](#) and “Configuring Label Software Properties” on [page 42](#).

Important!

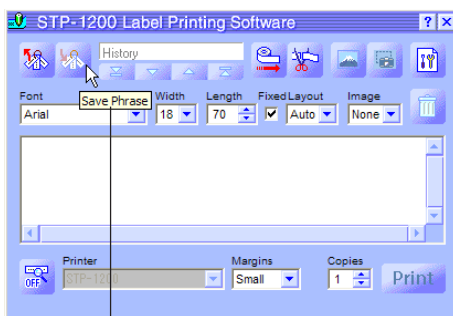
You can use the properties dialog box to configure the same settings that appear on the Input Panel. See “Configuring Label Software Properties” on [page 42](#) for more information.

- You can change the size of the Input Panel by dragging its borders.

Toolbar Button Name Display

Moving the mouse pointer over a toolbar button causes the name of the button to appear on your screen.

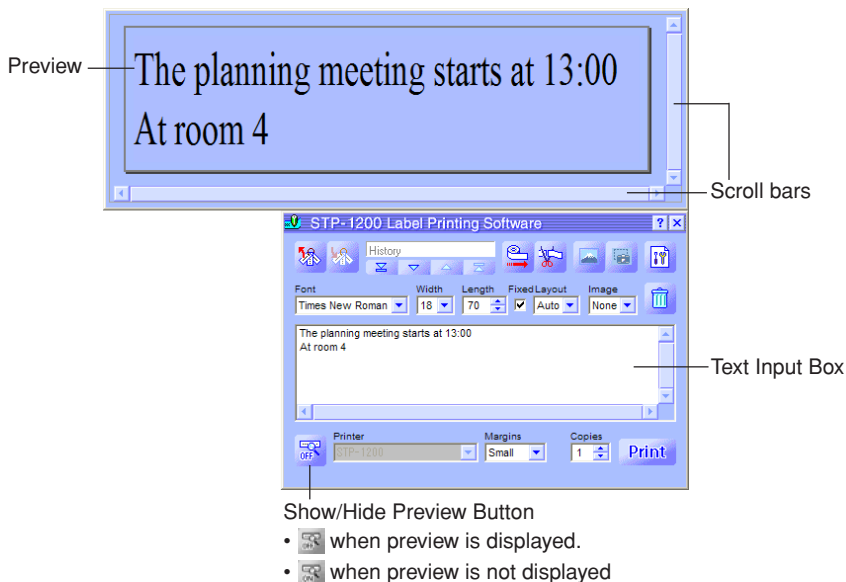
- Moving the mouse pointer to the Tape Length Box causes the allowable tape length settings to appear.



Toolbar button name

Preview Window

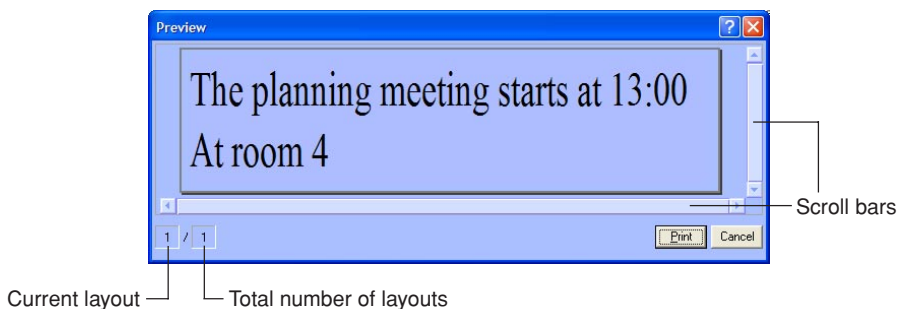
You can use the preview window to view the print image of a label before printing.



- The preview window shows what the text in the Text Input Box will look like when it is printed.
- Font, tape width, tape length, and layout settings are all reflected in the preview image.
- Clicking the Show/Hide Preview button toggles display of the preview window on and off, except when there is no text in the Text Input Box.
- Some label contents can cause the preview window to be too small, which makes the preview image appear ragged. If this happens, make the preview window larger by dragging its borders.
- You can use the scroll bars to view the areas of the label that do not appear within the preview window. If you are creating multiple labels, use the up/down scroll bar to scroll between labels.
- When laying out an image, you can also specify grayscale display of images in the preview window instead of binary display. See “Configuring Display Settings” on [page 48](#) for more information.

Preview Dialog Box

Whenever you have the Input Panel preview window hidden (display turned off), a preview dialog box appears automatically when you execute the Print command. You can use the preview dialog box to check the appearance of the printed label before proceeding with the print operation.



- The preview dialog box shows what the text in the Text Input Box will look like when it is printed.
- The total number of layouts value shows how many different layouts you are printing with the current print operation. When this value is greater than 1, use the vertical scroll bar to scroll between the different layouts.
- The current layout value indicates which layout is currently displayed. If you are going to print three different layouts, for example, this value shows 1, 2, or 3, depending on the layout that is displayed.
- The current layout value and total number of layouts value do not indicate the number of labels that will be printed. You can determine the number of labels by multiplying the total number of layouts value by the **Copies** value you specified on [page 24](#).
- Some label contents can cause the preview dialog box to be too small, which makes the preview image appear ragged. If this happens, make the preview dialog box larger by dragging its borders.
- You can use the scroll bars to view the areas of the label that do not appear within the preview dialog box.
- Clicking the **Print** button starts actual printing.
- Clicking the **Cancel** button cancels the print operation.
- You can configure the Label Software so the preview dialog box does not appear before printing ("Configuring Display Settings", [page 48](#)).

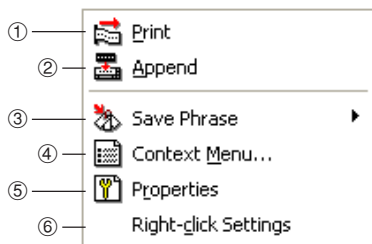
Shortcut Menus

This section describes the contents of the two shortcut menus that appear when you right-click your mouse while the Label Software is running.

- See “Configuring Shortcut Menu Operation” on [page 49](#) for information about to configure settings that control shortcut menu operations.

■ Shortcut menu that appears when you right-click the screen

The following is the shortcut menu that appears when you hold down **Ctrl** and then right-click your word processor, mail, or browser software screen while the Label Software is running.



* You can also configure the Label Software so items ③ through ⑥ do not appear on the shortcut menu (“Configuring Shortcut Menu Settings”, [page 48](#)).

① **Print**

Prints text that is currently selected (highlighted) in the other application you are using.

- See “To import and print a single string of text” on [page 29](#).

② **Append**

Copies text that is currently selected (highlighted) in the other application you are using into the Input Panel. After collecting the text from various locations, you can print it.

- See “Multiple Text Strings and Printing a Single Label” on [page 31](#).

③ **Save Phrase***

Saves text into phrase memory.

- See “Saving Text in Phrase Memory” on [page 27](#).

④ **Context Menu***

Displays the shortcut menu of the other application (word processor, mail, browser) you are using.

⑤ **Properties***

Displays a dialog box of Label Software properties.

- See “Configuring Label Software Properties” on [page 42](#).

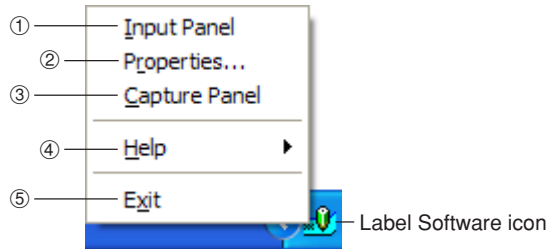
⑥ **Right-click Settings***

Displays a dialog box for configuring settings that control what happens when you hold down **Ctrl** and then right-click your mouse. This menu item appears when display of the **Properties** menu item is enabled.

- See “Configuring Shortcut Menu Operation” on [page 49](#).

■ Shortcut menu that appears when you right-click the Label Software icon

The following is the shortcut menu that appears when you right-click the Label Software icon in the Windows status area.



① Input Panel

Displays the Input Panel.

- See “Input Panel” on [page 14](#).

② Properties

Displays a dialog box of Label Software properties.

- See “Configuring Label Software Properties” on [page 42](#).

③ Capture Panel

Displays the capture panel, which you can use to capture an image from your computer screen without displaying the Input Panel.

- See “To capture an image from your computer screen” on [page 38](#).

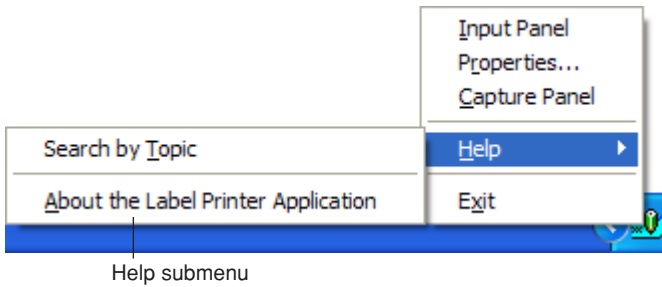


Capture Panel

④ **Help**

Displays a help submenu.

- See “To access help from the status area icon” on [page 55](#), and “To view version information” on [page 55](#).



⑤ **Exit**

Quits the Label Software.

- See “Quitting” on [page 13](#).



Inputting, Editing, and Printing Text

This section explains how to use the Input Panel to input and edit text, and then print it.

To input, edit, and print text

- 1 If the Label Software is already running, click the **Label Software** icon in the status area.

This displays the Input Panel. The preview window should also appear, unless it is hidden ([page 18](#)).

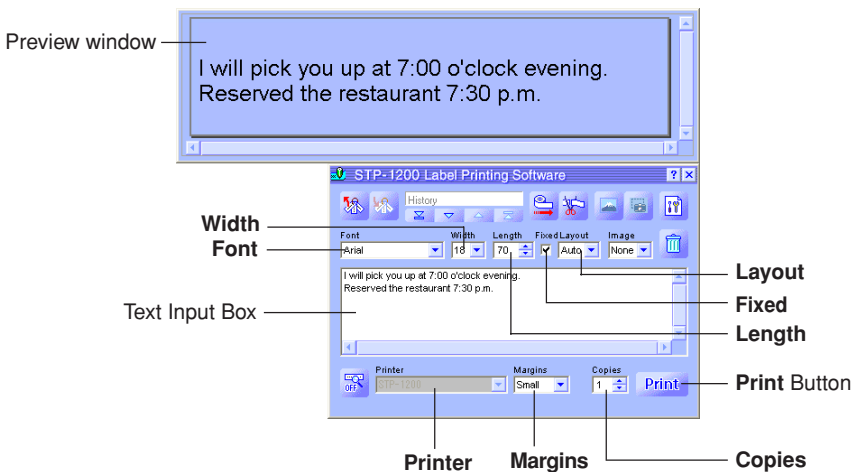
- If the Label Software is not running, double click the **Label Software** icon on your Windows desktop. After the Input Panel appears, proceed with step 2.

- 2 Use the Text Input Box to input and edit the text you want to print.

- The contents of the preview window will change as you input and edit the text.
- Clicking the Trash button deletes all of the text in the Text Input Box.
- You can input up to 255 characters per line. A carriage return will be inserted automatically if your input exceeds this limit.
- The allowable number of characters per line is further limited when you are using a fixed tape length. A carriage return is inserted automatically whenever your input surpasses the maximum allowable line length.
- See “Input Panel” on [page 14](#) for information about specifying font, tape width, tape length, and other settings.
- See “Inserting an Image into a Label” on [page 34](#) for information about inserting an image into a label.
- See “Inserting Phrases, and the Current Date and Time” on [page 26](#) for information about inserting often-used phrases and the current date and time into a label.
- See “Configuring Add-in Settings” on [page 52](#) for information about printing mirror images onto iron transfer tape.

3 Configure **Font**, **Width**, **Length**, and **Layout** settings.

- Your settings will be reflected in the preview window, so you can see what your printed label will look like.
- If you have **Auto** selected for **Layout**, the size of text will be adjusted automatically so it fits within the specified tape length. If you have **Title** specified for **Layout**, the first line will be middle size, while all remaining lines will be small size text.
- The tape length setting is ignored when you are printing to thermal roll paper.
- To specify a fixed-length tape, select the **Fixed** check box. The length of the tape changes automatically in accordance with the text when this check box is cleared.
- Note that some settings may not be available when using a label printer model that does not support them.



4 Check to make sure the Label Printer is connected correctly to your computer.

You can connect the Label Printer to your computer any time before you click the **Print** button in step 6.

5 Specify the number of copies and margin size.

6 Click the **Print** button.

- This causes a confirmation message to appear.
- If you do not have the preview window displayed along with the Input Panel, the preview dialog box will appear at this time.

7 Click **OK**.

- This starts actual printing.
- You can also start printing by holding down **Alt** and pressing **P**.
- To cancel the print operation, click **Cancel**.
- Clicking the **Stop** button stops printing. You can also stop printing by holding down **Alt** and pressing **S**.
- If the preview dialog box appeared in step 6, click **Print** to start printing.

Important!

- Never disconnect the cable between the Label Printer and computer while printing is in progress.
- Never try printing on the STP-1200 printer from the Label Software and the SERAMA TECH PRINTER Application at the same time.

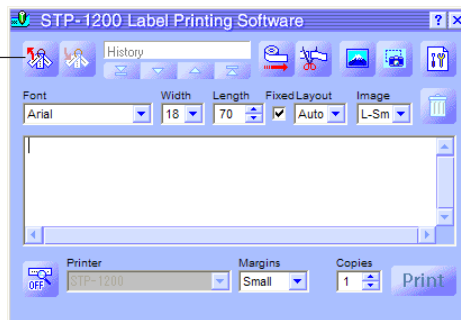
Inserting Phrases, and the Current Date and Time

The Label Software comes pre-programmed with 103 different often-used expressions and phrases that you can recall and input into a label. In addition, you can also store your own phrases for instant recall when you need them.

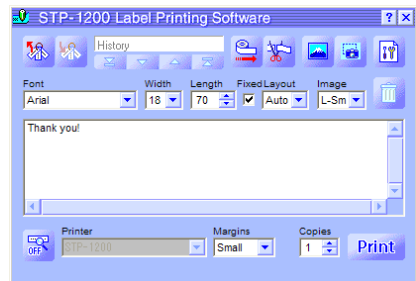
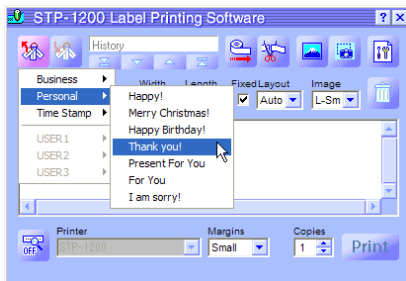
To insert phrases, and the current date and time

- 1 On the Input Panel, click the Recall Phrase button.
This displays a menu of phrase categories.

Recall Phrase
Button



- 2 Align the mouse pointer with the category of the phrase you want to input. On the submenu that appears, click the phrase you want to input.
 - To input a date and time, select the **Time Stamp** category.



Time Stamp Formats

Clicking this menu item:	Inputs this:*
mm/dd/yy	10/18/05
dd/mm/yyyy	18/10/2006
yyyy-mm-dd	2006-10-18
dd-mmm-yy	18-Oct-05
d mmmm yyyy	18 October 2006
h:mm	14:00
h:mm AM/PM	2:00 PM

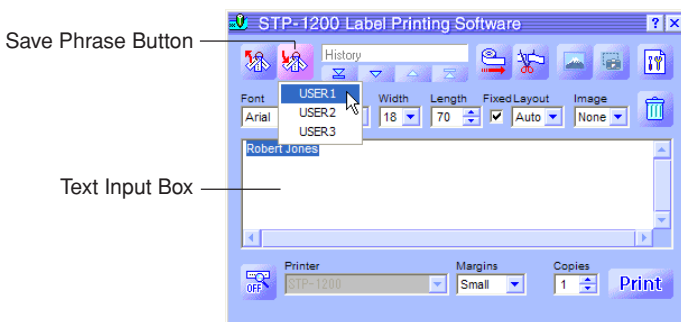
* The input examples shown here are what would be input when the current date and time setting of your computer is October 18, 2006, 2:00 pm.

Saving Text in Phrase Memory

Three categories named USER 1, USER 2, and USER 3 are provided for saving your own original phrases and expressions in phrase memory. Each category can hold up to 30 phrases.

To save a text in phrase memory

- 1 On the Input Panel, select (highlight) the text you want to save.
- 2 Click the Save Phrase button.
This displays a group selection menu.



- You can also save text that is selected on a part of the screen outside the Text Input Box as well. Right-click the selected text and then click **Save Phrase** on the shortcut menu that appears. Note that depending on how you have the Label Software configured, the **Save Phrase** item may not appear.
- See “Configuring Shortcut Menu Settings” on [page 48](#) for information about displaying the **Save Phrase** item.

- 3** Click the group where you want to save the text.
The highlighted text is saved into phrase memory.

■ **Editing Phrase Memory Text**

See “Editing Phrase Memory Text” on [page 47](#) for information about deleting and changing the order of phrase memory text.

Importing Screen Text into a Label

This section explains how to import text that is selected on a word processor, browser, or other application screen into a label for printing. You can import a single string of text, or you can accumulate multiple strings from different locations.

As an example, the following procedure shows how to import and print text from Microsoft Internet Explorer.

To import and print a single string of text

- 1** Check to make sure the Label Printer is connected correctly to your computer.
You can connect the Label Printer to your computer any time before you click the **Print** button in step 6.
- 2** If the Label Software is already running, highlight the text you want to print.
 - You can input up to 255 characters per line. A carriage return will be inserted automatically if your input exceeds this limit.
 - The allowable number of characters per line is further limited when you are using a fixed tape length. A carriage return is inserted automatically whenever your input surpasses the maximum allowable line length.
- 3** Hold down **Ctrl** and then right-click with your mouse.



4 On the shortcut menu that appears, click **Print**.

This causes the preview dialog box to appear.

- The total number of layouts value shows how many different layouts you are printing with the current print operation. When this value is greater than 1, use the vertical scroll bar to scroll between the different layouts.
- The current layout value indicates which layout is currently displayed. If you are going to print three different layouts, for example, this value shows 1, 2, or 3, depending on the layout that is displayed.
- You can determine the number of labels by multiplying the total number of layouts value by the **Copies** value you specify in the next step.
- Some label contents can cause the preview dialog box to be too small, which makes the preview image appear ragged. If this happens, make the preview dialog box larger by dragging its borders.
- You can use the scroll bars to view the areas of the label that do not appear within the preview dialog box.
- See “Configuring Printing Properties” on [page 43](#) for information about changing the print image.



5 Specify the number of copies.

6 Click the **Print** button.

- This starts printing.
- You can also start printing by holding down **Alt** and pressing **P**.
- To cancel the print operation, click **Cancel**.
- Clicking the **Stop** button stops printing. You can also stop printing by holding down **Alt** and pressing **S**.

Important!

- Never disconnect the cable between the Label Printer and computer while printing is in progress.
- Never try printing on the STP-1200 printer from the Label Software and the SERAMA TECH PRINTER at the same time.

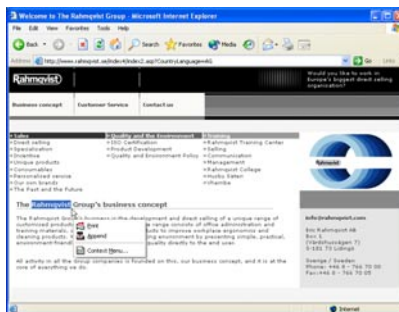
Multiple Text Strings and Printing a Single Label

Perform the following steps when you want to accumulate a number of different text strings for printing in a single label.

As an example, the following procedure shows how to import and print text from Microsoft Internet Explorer.

To accumulate multiple text strings and print a single label

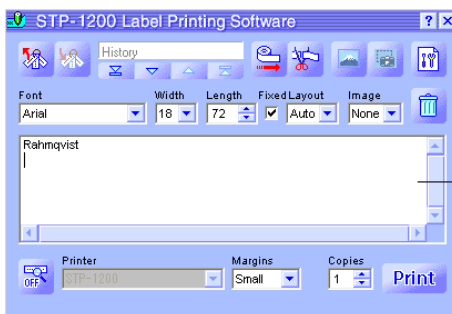
- 1 Check to make sure the STP-1200 is connected correctly to your computer.
You can connect the STP-1200 to your computer any time before you click the **Print** button in step 9.
- 2 If the Label Software is already running, highlight the first string of text you want to import.
- 3 Hold down **Ctrl** and then right-click the mouse.



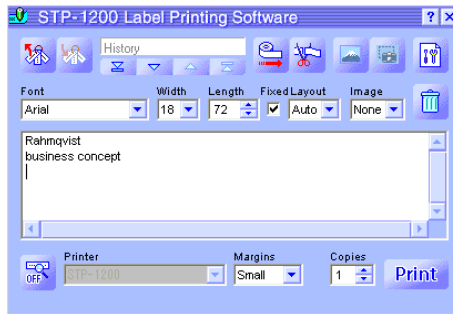
4 Click **Append**.

This displays the Input Panel with the text you selected in step 2 in the Text Input Box.

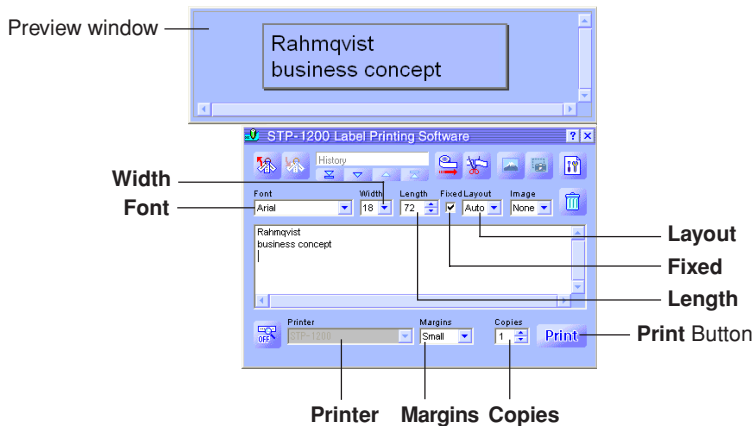
- See “Input Panel” on [page 14](#) for more information about the Input Panel.



- 5** Highlight the next string of text you want to import, hold down **Ctrl** and then right-click with your mouse, and then click **Append**.
- This appends the new text to the text that is already in the Text Input Box.
 - You can input up to 255 characters per line. A carriage return will be inserted automatically if your input exceeds this limit.
 - The allowable number of characters per line is further limited when you are using a fixed tape length. A carriage return is inserted automatically whenever your input surpasses the maximum allowable line length.
 - You can use the scroll bars to scroll the Text Input Box and view any text that does not fit.



- 6** After appending all the text strings you want, edit the text in the Text Input Box, if you want.
- 7** Configure **Font**, **Width**, **Length**, and **Layout** settings.
- Your settings will be reflected in the preview window, so you can see what your printed label will look like.
 - If you have **Auto** selected for **Layout**, the size of text will be adjusted automatically so it fits within the specified tape length. If you have **Title** specified for **Layout**, the first line will be middle size, while all remaining lines will be small size text.
 - The tape length setting is ignored when you are printing to thermal roll paper.
 - To specify a fixed-length tape, select the **Fixed** check box. The length of the tape changes automatically in accordance with the text when this check box is cleared.
 - Note that some settings may not be available when using a label printer model that does not support them.



8 Specify the number of copies and margin size.

9 Click the **Print** button.

This causes a confirmation message to appear.

- If you do not have the preview window displayed along with the Input Panel, the preview dialog box will appear at this time.

10 Click **OK**.

- This starts actual printing.
- You can also start printing by holding down **Alt** and pressing **P**.
- To cancel the print operation, click **Cancel**.
- Clicking the **Stop** button stops printing. You can also stop printing by holding down **Alt** and pressing **S**.
- If the preview dialog box appeared in step 9, click **Print** to start printing.

Important!

- Never disconnect the cable between the STP-1200 printer and computer while printing is in progress.
- Never try printing on the STP-1200 printer from the Label Software and the SERAMA TECH PRINTER Application at the same time.

Inserting an Image into a Label

This Label Software comes with a collection of images that you can insert into your labels. You can also capture an image from your PC screen into a label. Inserting an image into a label consists of the following steps.

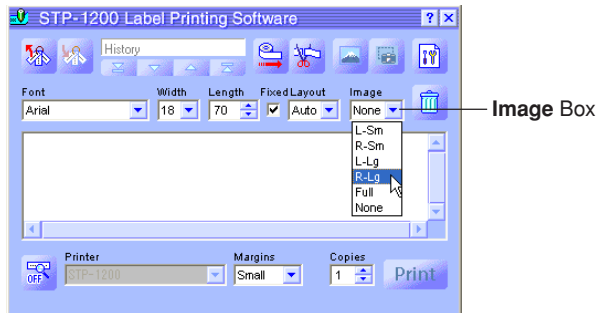
- Specify the location and size of the image.
- Specify an existing image or capture a new one.

Note that you can adjust the size and location of an image after you insert it into a label.


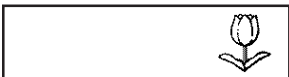
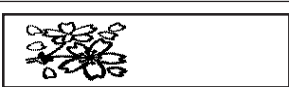



- A captured image that has fine gray scaling may not look good when printed in a label. When capturing an image to insert into a label, it is best to stick with those that have clearly defined blacks and whites.

To specify the location of the image

- 1 Use the **Image Box** to specify the insert location and size of the image.



The following shows examples of what each of the available options does.

L-Sm (Left Small)	
R-Sm (Right Small)	
L-Lg (Left Large)	
R-Lg (Right Large)	
Full (Full Tape)	
None (None)	

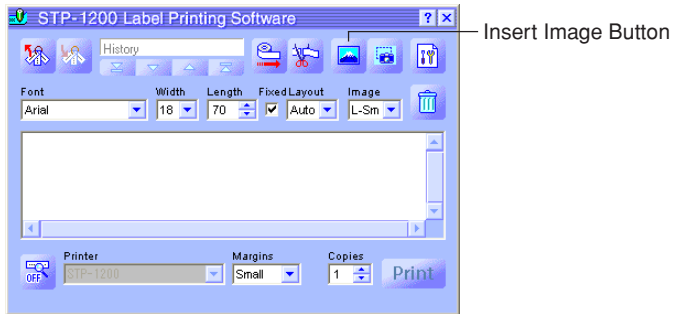
- You can overlay text and images with the **Full Tape** option. If you select **Full Tape** while the **Fixed** check box is cleared, a preview image does not appear in the preview window until you input some text.
- Note that the image is not inserted when **None** is selected.
- Note that the text input range is smaller when any setting other than **None** is selected in the **Image** Box.

2 After specifying the location and size of the image, perform the steps under “To insert an existing image into a label” or “To capture an image from your computer screen” on the following pages.

To insert an existing image into a label

1 Click .

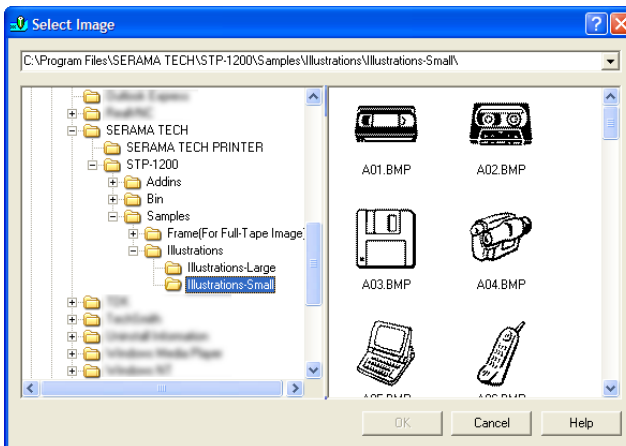
This displays an image selection window.



- Note that the Insert Image Button appears dimmed, which means it is unavailable, when **None** is selected in the **Image** Box.

2 Click the folder that contains the image you want on the left panel of the window, and then click the image you want on the right pane.

- See “Image Folder Contents” on the next page for information about the types of images stored in each folder.



3 After selecting the image you want, click **OK**.

This inserts the image you selected into the label using the location and size settings you specified on [page 34](#).

Image Folder Contents

The STP-1200 Label Printing Software Version 2.0 comes with 136 sample images, which are normally located in Programs Files - SERAMATECH - STP-1200 - Samples. If you specified a different location for STP-1200 - Samples when you installed the software, you will need to go to that location to access the images.

■ Illustrations – Illustrations-Large

- 44 fun graphic images, measuring 256 × 256 pixels.

■ Illustrations – Illustrations-Small

- 44 fun graphic images, measuring 128 × 128 pixels.
- The perfect size for 18mm tape.

■ Frame (For Full-Tape Image) – For Label Printer Tape (Width-Large)

- A collection of 12 frames measuring 64 × 512 pixels.
- The aspect ratio (width:height) is 8:1. Best layout results are achieved using a tape with a similar aspect ratio.*

■ Frame (For Full-Tape Image) – For Label Printer Tape (Width-Medium)

- A collection of 12 frames measuring 64 × 384 pixels.
- The aspect ratio (width:height) is 6:1. Best layout results are achieved using a tape with a similar aspect ratio.*

■ Frame (For Full-Tape Image) – For Label Printer Tape (Width-Small)

- A collection of 12 frames measuring 64 × 256 pixels.
- The aspect ratio (width:height) is 4:1. Best layout results are achieved using a tape with a similar aspect ratio.*

* When you have **Full Tape** selected in the **Layout** box on the **Image** tab of the properties dialog box (or **Full Tape** selected in the **Image** box of the Input Panel), be sure to input enough space and adjust the position of text so it does not overlap with image elements.

Capturing an Image from Your Computer Screen

Perform the following steps when you want to capture an image from your computer screen and incorporate it into a label.

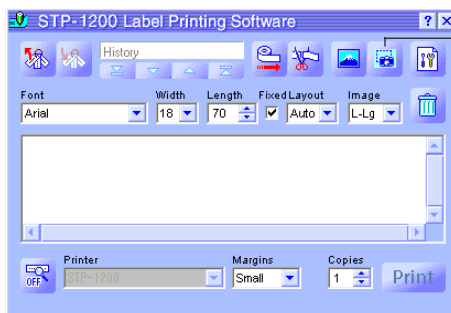
To capture an image from your computer screen

1 Display the screen that contains the image you want to capture.

2 Click .

This closes the Input Panel.

- The Capture Image Button appears dimmed, which means it is unavailable, when **None** is selected in the **Image** Box.
- You could also start the image capture operation by clicking the Capture Panel instead of the Capture Image button. You can use the Capture Panel to capture an image without displaying the Input Panel. See “Shortcut menu that appears when you right-click the Label Software icon” on [page 21](#) for more information.
- To cancel the capture operation, press the **Esc** key.



3 Drag the mouse pointer on the screen so the area to be captured is enclosed within the selection boundary.

- The area within the selection boundary is the image that will be captured.



The image within the boundary is inserted into the label.

The area where you drag is surrounded by a selection boundary.

These guidelines indicate an area that corresponds to the label layout size.

Recalling and Deleting Past Print Jobs

The Label Software stores up to 100 of the last jobs you have printed. You can recall print jobs for re-printing or editing, and delete jobs you no longer need.

To recall a past print job

- 1 On the Input Panel, use the Top, Back, Forward, and New buttons to display the print job you want to recall.

Indicates the total number of print jobs and the currently displayed print job number. This example indicates this is the fourth print job out of a total of five jobs.

The screenshot shows the STP-1200 Label Printing Software window. At the top, a status bar displays 'History' and '4 / 5'. Below this is a toolbar with icons for Top, Back, Forward, New, and other functions. The main area is divided into sections for Font (Arial), Width (18), Length (70), Fixed Layout (checked), Image (None), and a text entry field containing 'Robert Jones'. At the bottom, there are settings for Printer (STP-1200), Margins (Small), and Copies (1), along with a Print button. Annotations with lines pointing to specific buttons are as follows:

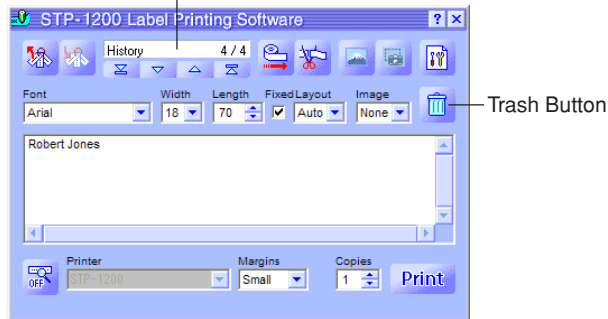
- Top Button** — Displays the oldest entry in the history of past print jobs.
- Back Button** — Displays the next older job in the history of past print jobs.
- Forward Button** — Displays the next newer entry in the history of past print jobs.
- New Button** — Displays the contents of the label you are currently editing.

- 2 Input new text, edit the existing text, or print the label.
 - See “Inputting, Editing, and Printing Text” on [page 23](#) for more information.

To delete a past print job

- 1 Display the past print job you want to delete.
 - See step 1 under “To recall a past print job” on [page 39](#).
- 2 Click the Trash Button.
This deletes the displayed print job.

The print job count is reduced by 1.



Feeding and Cutting the Tape

Perform the following steps when you want to feed or cut the tape on the printer connected to your computer.

To feed the tape

Click  .


To cut the tape

Click  .

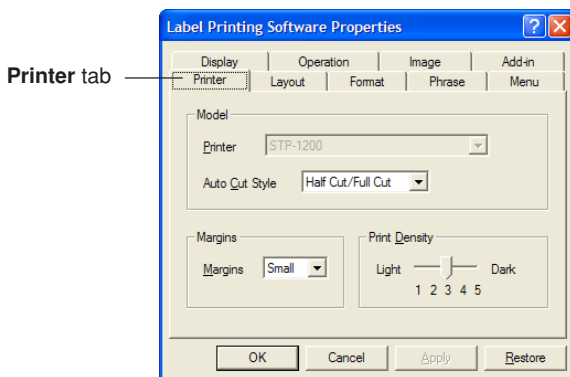
Configuring Label Software Properties

Label Printer properties let you control display of the Input Panel and various other Label Software features and functions.

To configure Label Software properties

- 1 On the Input Panel, click .

This should display the **Printer** tab of the properties dialog box.



You can also display the properties dialog box by right-clicking the Label Software icon in the status area and then clicking **Properties** on the shortcut menu that appears.

- 2 Use the procedures on the following pages to configure the settings you want.
- 3 After you are finished, click **OK** to apply your settings and close the properties dialog box.
 - To close the properties dialog box without saving any settings, click **Cancel**.
 - To apply your settings without closing the properties dialog box, click **Apply**.
 - To return settings to their initial defaults, click **Restore**.

Configuring Printing Properties

Use the **Printer**, **Layout**, and **Format** tabs to configure printing properties.

To configure printing properties

1 Click the **Printer** tab.

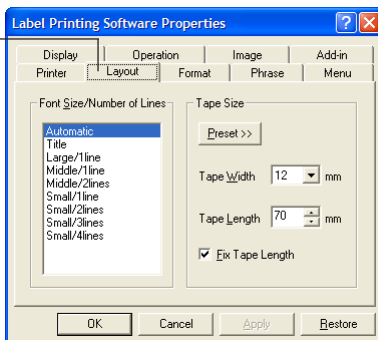
2 Configure the settings described below.

Margins	Large	Medium	Small
	Approx. 21.5 mm	Approx. 10 mm	Approx. 3 mm

- All values in the above tables are approximate.
- Normally, you should leave the **Print Density** set to 3. Change this setting only when printed characters are broken or too dark.

3 Click the **Layout** tab.

Layout tab



4 Configure the settings described below.

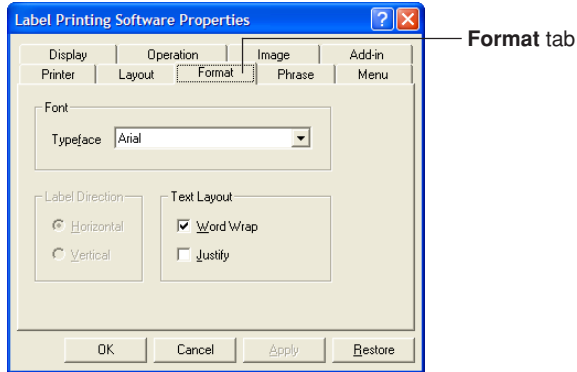
- The options that appear in the **Font Size/Number of Lines** list depend on the tape width.
- When **Automatic** is selected under **Font Size/Number of Lines**, the Label Software automatically selects the optimum text size to fit within the specified tape length. Selecting **Title** causes medium size characters to be used in the first line of text, and small size characters for subsequent lines.
- Clicking the **Preset** button displays a menu of commonly used preset labels from which you can choose the one you want. Selecting a preset layout automatically selects the **Fix Tape Length** check box.

Margins ^{*1}	Auto Cut Style ^{*1}	Tape Cut Length ^{*2}	Tape Length Setting Range
Small	Half Cut/Full Cut	31 to 300 mm	7 to 300 mm
	Full Cut only	25 to 300 mm	
	No Cut	—	
Medium	Half Cut/Full Cut	38 to 300 mm	21 to 300 mm
	Full Cut only	32 to 300 mm	
	No Cut	—	
Large	Half Cut/Full Cut	48 to 300 mm	43 to 300 mm
	Full Cut only	48 to 300 mm	
	No Cut	—	

^{*1} You can change the **Margins** and **Auto Cut Style** settings on the **Printer** tab.

^{*2} If the length of the tape being cut is outside the tape cut range when you perform a Half Cut/Full Cut or a Full Cut only, the tape length will be longer than the specified tape length.

5 Click the **Format** tab.



6 Configure the settings described below.

- Availability of the **Label Direction** setting depends on your computer's OS and the type of font being used for printing. Normally, this setting is **Horizontal**. The **Vertical** setting also becomes available if the OS you are using and the font that is specified support vertical printing.
- For details about the **Word Wrap** and **Justify** settings, see "Word Wrap and Justification" on [page 46](#).

■ Word Wrap and Justification

The following examples show how the **Word Wrap** and **Justify** settings affect label text.

- ☐ Word Wrap / ☐ Justify

Example

Special Personal Computer Link software lets you
incorporate images and data from your computer in
to labels.] Carriage return inserted
inside of "into".

- ☒ Word Wrap / ☐ Justify

Example

Special Personal Computer Link software lets you
incorporate images and data from your computer
into labels.] Carriage return inserted
in front of "into".

- ☒ Word Wrap / ☒ Justify

Example

Special Personal Computer Link software lets you
incorporate images and data from your computer
into labels.] Carriage return inserted
in front of "into", and
right side of text is
aligned.

- ☐ Word Wrap / ☒ Justify

Example

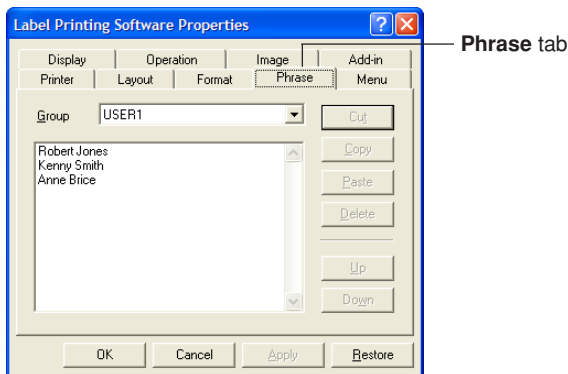
Special Personal Computer Link software lets you
incorporate images and data from your computer in
to labels.] Right side of text is
aligned.

Editing Phrase Memory Text

Use the **Phrase** tab to edit phrase memory text you previously registered. You can cut, copy, paste, and delete text, and you can change the sequence of phrases.

To edit phrase memory text

- 1 On the properties dialog box, click the **Phrase** tab.



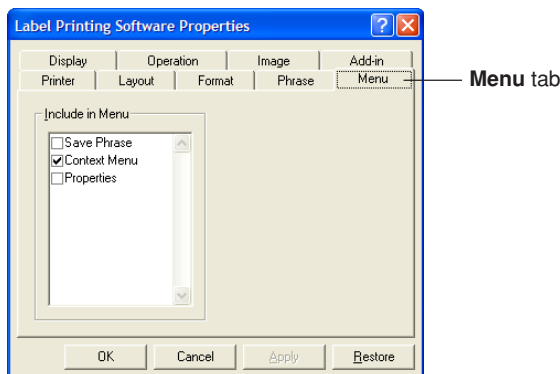
- 2 Select the group that contains the phrase you want to edit.
This displays the phrases that are currently registered in the group.
- 3 Click the phrase you want to edit.
- 4 Edit the phrase.
 - Use the **Cut**, **Copy**, **Paste**, **Delete**, **Up**, and **Down** buttons to edit phrase text.
 - You can copy phrase text in one group and paste it into another group.
 - You can select multiple phrases by holding down the **Ctrl** key as you click.

Configuring Shortcut Menu Settings

Use the **Menu** tab to configure shortcut menu settings.

To configure shortcut menu settings

- 1 Click the **Menu** tab.



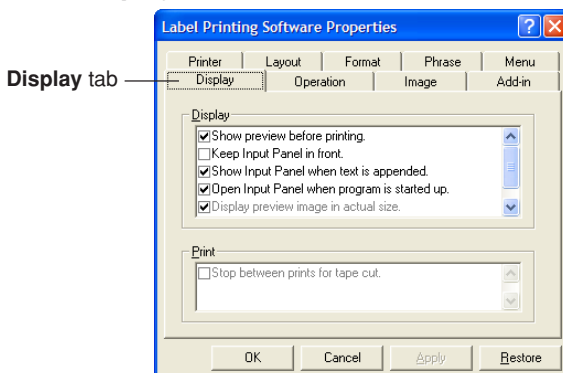
- 2 Select the check boxes of the items that you want to appear on the shortcut menu.

Configuring Display Settings

Use the **Display** tab to configure display settings.

To configure display settings

- 1 Click the **Display** tab.



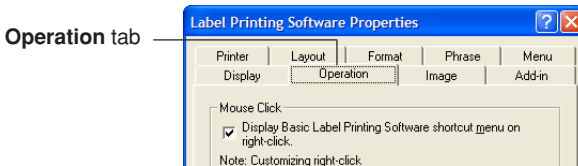
- 2** Select (check) and deselect (uncheck) the options you want.
- If you do not want the preview dialog box to appear each time you execute the Print command, clear the **Show preview before printing.** check box.
 - Select the **Display preview image in monochrome.** check box to enable grayscale display of images.

Configuring Shortcut Menu Operation

Use the **Operation** tab to configure the type of shortcut menu that appears when you right-click your mouse. You can also specify a modifier key that lets you select the shortcut menu you want as you work.

To configure shortcut menu operation

- 1** Click the **Operation** tab.



- 2** Configure shortcut menu operation as described below.

The screenshot shows the 'Label Printing Software Properties' dialog box with the 'Operation' tab selected. The 'Mouse Click' section has a checked checkbox for 'Display Label Printing Software shortcut menu on right-click.' Below it is a note: 'Note: Customizing right-click. Unchecking the above check box causes the context menu of the application you are using (not the Label Printer Software context menu) to appear when you right-click with the mouse. After you specify a modifier key, the Label Printer Software context menu appears when you right-click while holding down the modifier key. Right-clicking without the modifier key displays the context menu of the application you are using.' The 'Modifier Key' section has four options: 'Ctrl Key' (checked), 'Shift Key' (unchecked), and 'Alt Key' (unchecked). The 'OK', 'Cancel', 'Apply', and 'Restore' buttons are at the bottom.

When the check box of this option is cleared, the Label Software shortcut menu does not appear when you right-click your mouse.

When selected (checked):

- **Ctrl** + right-click displays the Label Software shortcut menu.
- Right-clicking only displays the shortcut menu of the other application you are using.

When selected (checked):

- **Shift** + right-click displays the Label Software shortcut menu.
- Right-clicking only displays the shortcut menu of the other application you are using.

When selected (checked):

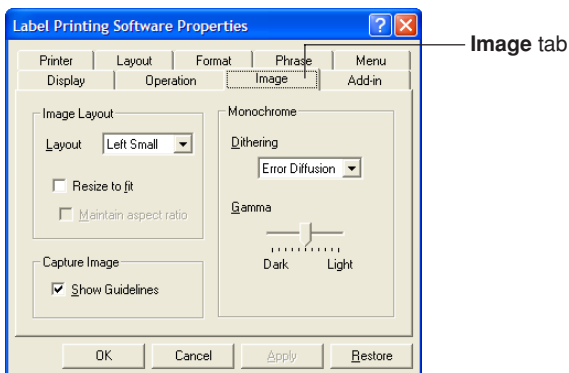
- **Alt** + right-click displays the Label Software shortcut menu.
- Right-clicking only displays the shortcut menu of the other application you are using.

Configuring Image Settings

Use the **Image** tab to make image layout settings, specify the monochrome conversion method, and to show or hide guidelines.

To configure image settings

- 1 Click the **Image** tab.



- 2 Configure the image layout settings you want.

- Use the **Layout** box to specify the image location and size. The following shows the available settings and what each one does.

Left Small	
Right Small	
Left Large	
Right Large	
Full Tape	
None	

- Selecting the **Resize to fit** check box enlarges or reduces the image so it fits within the area specified by **Layout**. When this option is deselected, the image is inserted as-is at the location specified by **Layout**.
- Selecting the **Maintain aspect ratio** check box causes the width-to-height ratio of the image to be maintained when it is resized. Note that this option appears dimmed unless the **Resize to fit** check box is selected.

3 Configure the monochrome conversion settings you want.

The explanation uses printing black text on white tape as an example.

- Use the **Dithering** setting to select the dithering method you want to use. The following are the available options.

Nearest Color: With this option, light color areas are made white, while dark color areas are made black. It is best when used for images that contain line drawings and text only.

Pattern: This option makes light color areas whiter and dark color areas blacker.

Error Diffusion: This option makes light color areas whiter and dark color areas blacker, producing an appearance like you get when you photocopy a color photograph. Printing with this option takes longer than with **Pattern**, but results look better.

- Drag the **Gamma** slider left and right to adjust the relative darkness of an image.

4 Specify the guideline setting you want.

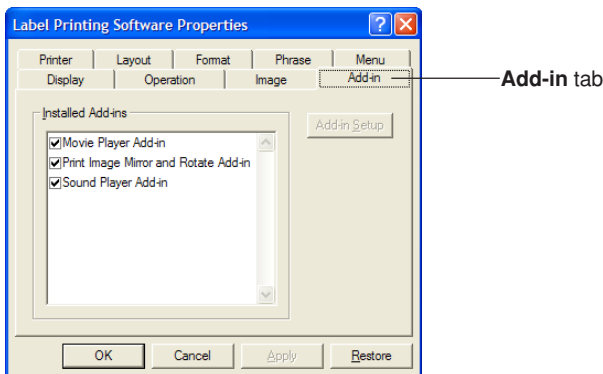
Selecting the **Show Guidelines** check box displays guidelines indicating the specified image size whenever you insert an image into a label.

Configuring Add-in Settings

Use the **Add-in** tab to configure add-in settings.

To configure add-in settings

- 1 Click the **Add-in** tab.



- 2 Configure add-in settings as described below.

- The **Installed Add-ins** lists add-ins you already have installed. Currently enabled add-ins are those whose check boxes are selected.
- The **Add-in Setup** button becomes undimmed whenever you select an add-in name in the **Installed Add-ins** list by clicking it. Clicking the **Add-in Setup** button displays a dialog box for configuring the setup of the selected add-in. The following describes the settings you can configure for the preinstalled add-ins.

Sound Player Add-in

This add-in plays the contents of sound files whenever printing starts and ends. Simply input the paths to the respective sound files into the **Startup Sound File** and **Shutdown Sound File** boxes, and click **OK**. A **Browse** button can also be used to select sound files. You can check the contents of the selected sound file by clicking the **Preview** button.

Print Image Mirror and Rotate Add-in

This add-in makes it possible to create mirror images and to rotate the print image 180 degrees. Selecting the **Mirror Print** option reverses the print image for printing to iron transfer tape. The **Rotate 180°** option rotates the print image 180 degrees. Click the **OK** button after making the settings you want.

Movie Player Add-in

This add-in can be used to play a video file while printing is in progress. Simply input the path to the video file into the **Video File** box, and click **OK**. A **Browse** button can also be used to select the video file. You can check the contents of the selected video file by clicking the **Preview** button.

You can use **Zoom** to change the size of the playback screen, and **Display Location** to change the location of the playback screen. Selecting the **Mute** option mutes the audio portion of the video file.

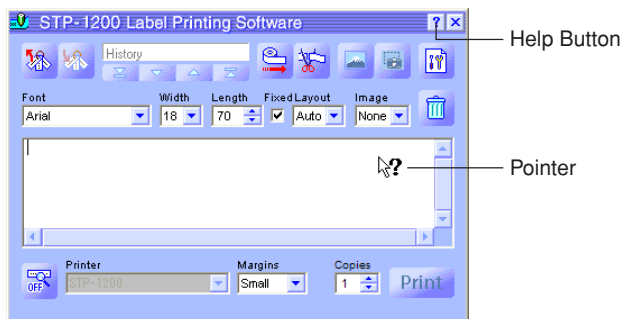
Using Help

You can access help from the Input Panel, the properties dialog box, and from the Label Software icon in the status area. You can also display version information about the software.

To access help from the Input Panel or the properties dialog box

1 Click the help button.

This causes a question mark to be added to the pointer.



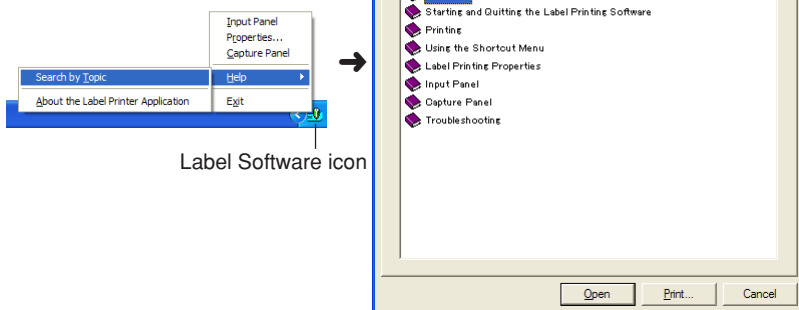
2 Move the pointer to the item or area for which you need help and then click.



3 After reading the help text, click with your mouse. This closes the help box.

To access help from the status area icon

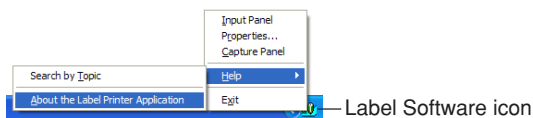
- 1 Right-click the **Label Software** icon in the status area.
- 2 Click **Help** and then **Search by Topic**.



- 3 This displays a Windows help screen.

To view version information

- 1 Right-click the **Label Software** icon in the status area.



- 2 Click **Help** and then **About the Label Printer Application**.
This displays version information.
- 3 After viewing the version information, click **OK**.

Appendix

Printing Problems

Tape does not come out of the printer.

- *Is the tape compartment cover closed?*
Securely close the tape compartment cover. See the printer's user documentation for details.
- *Are you out of tape?*
Replace the tape cartridge or thermal roll paper with a new one. See the printer's user documentation for details.
- *Is tape jammed?*
Disconnect the AC adaptor, remove the tape cartridge, and then remove the jammed tape. Use scissors to cut off the tape that was jammed. Reload the tape cartridge and then re-connect the AC adaptor.

Important!

Never do any of the following while printing is in progress.

- Never allow the tape outlet to be blocked.
- Never touch the tape coming out of the outlet.
- Never open the tape cartridge compartment.
- Never disconnect the AC adaptor.
- Never disconnect the USB cable.

See the printer's user documentation for details.

- *Computer USB port is not enabled.*
Check to make sure that the USB cable is connected correctly. Check to make sure that the COMPUTER LINK button is depressed. Also, perform the procedure below to check if the computer's USB port is enabled.

How to check if your computer's USB port is enabled

Tape does not come out of the printer.

Windows 2000 Professional/XP

1. Log in to Windows 2000 using an account that has Administrator privileges.
2. Click **Start - Settings - Control Panel**.
3. Double-click the **System** icon.
4. Click the **Hardware** tab and then click the **Device Manager** button.
5. Click the plus symbol next to Universal Serial Bus Controllers.

Windows Vista

1. Click **Start - Control Panel**.
2. Click the **System and Maintenance**.
3. Click the **Device Manager**.
4. Click the **Continue** button on the User Account Control window.
5. Click the plus symbol next to Universal Serial Bus Controllers.

If both USB Host Controller and USB Root Hub appear under Universal Serial Bus Controllers, it means your USB port is enabled. If you have multiple hubs in your USB chain, try connecting the printer's USB cable to a separate hub or to another device. Make sure you connect the cable securely.

If USB Host Controller and USB Root Hub are not displayed under Universal Serial Bus Controllers, see the documentation that came with your computer or contact your computer's manufacturer for information about USB setup and procedures for enabling the USB port.

Tape comes out of the printer, but nothing is printed on it.

- *Did you input any text?*

Input some text into the label.

- *Label contains non-printing character codes*

Your Label Software will not print or display a preview of a label that contains blank spaces, carriage returns and tabs only.

Print quality is poor.

- *Are you using a proper print density setting?*
Change the print density setting. See “To configure Label Software properties” on [page 42](#).
- *Is the tape cartridge loaded correctly?*
Correctly load the tape cartridge. See the printer's user documentation for details.
- *Is the printer head or rubber roller inside the printer dirty?*
Clean the printer head and rubber roller. See the printer's user documentation for details.

Ink ribbon is coming out of the tape outlet together with the tape.

- *Was the ink ribbon slack when you loaded the tape cartridge?*
Remove the tape cartridge and make sure the ink ribbon is not broken.
Correctly load the tape cartridge. See the printer's user documentation for details.

Important!

- Make sure you take up any slack in the ink ribbon before loading the tape cartridge into the printer.
- If the ink ribbon ever breaks, replace the tape cartridge with a new one.

Printing stops part way through.

- *Is the printer head overheated?*
The printer head heats up during printing. If you print a large number of consecutive labels or print labels that contain a large amount of black areas, the printer head can overheat, which causes printing to stop automatically.
Simply leave the printer alone and the printing will resume when the print head cools down.

The tape does not cut.

- *Is label jammed?*
Remove the tape cartridge and then remove the jammed label. See the printer's user documentation for details.
- *Is tape cutter worn?*
Contact your retailer to have the cutter replaced.
- *Is the **No Cut** option selected?*
Select a different cutting option.
- *Are you using a short tape length (30mm or less with small margins, 37mm or less with medium margins, or 47mm or less with large margins)?*
After printing is complete, use the cutter button to cut the tape.

Half cutting is not performed.

- *Is tape cutter worn?*
Contact your retailer to have the cutter replaced.
- *Is the **No Cut** option selected as the **Auto Cut Style** option?*
Change the **Auto Cut Style** option setting to **Half Cut/Full Cut**.

Important!

- Make sure you take up any slack in the ink ribbon before loading the tape cartridge into the printer.
- Note that half cutting cannot be performed when you are using reflective tape, magnetic tape, or any other special tape.

Tape does not adhere properly.

- *Did you peel off the backing paper?*

Peel off the backing paper from the label. See the printer's user documentation for details.

- *Are you trying to affix the label to a compatible type of surface?*

Make sure the surface or area where you are affixing the label is compatible. See the printer's user documentation for details.

Error Messages

If this message appears:	Do this:
No connected device	Check the connection between the printer and computer. After correcting the problem, try printing again.
Tape size setting error	Check if the tape loaded in the printer is the right size. After correcting the problem, try printing again.
Cut setting error	The tape loaded in the printer is magnetic tape. Magnetic tape cannot be half cut using a printer's cutter. When using magnetic tape, change the Auto Cut Style setting to No Cut .
Tape is jammed inside the printer	If tape is jammed, see "Printing Problems" on page 56 for more information.
No tape is loaded in the printer or tape is jammed inside the printer	Check to make sure that a tape cartridge is loaded, tape is not jammed, that the tape width is supported and that the tape cartridge is not out of tape. If tape is jammed, see "Printing Problems" on page 56 for more information.
The printer is busy. Wait until printing from the other application is complete and try again.	Wait until the other application is through printing and then try again.
There are too many characters to fit on the specified tape length. OK to adjust the tape length automatically?	Click OK if there is no problem with printing a long tape. To print a specific length, click Cancel to return to the Input Panel, change to a smaller character size, or reduce the number of characters. After you are finished, try printing again.
Printer batteries are low. Continue printing.	Clicking OK starts printing, but the printer may turn off if battery power drops below a certain level. If this happens, replace batteries or use the AC adapter.

Label Creation Problems

Using the STP-1200 Label Printing Software

- *Cannot append selected text into the Text Input Box.*
Try selecting the text you want and copying it to the Windows clipboard and then performing the append operation. With most applications, you can perform the copy operation by selecting the **Copy** command on the **Edit** menu.
- *Not enough memory to insert or print an image.*
If the message "There is not enough memory to execute that command." appears when you try to insert an image into a label or print a label that contains an image, it could mean either of the following.
 - There is not enough memory to perform the operation. Quit other applications you have running and try again.
 - There is a problem with the Windows display driver. Contact the manufacturer of your computer for more information.
- *Images become all black when printing*
The image you are using may be too dark. Try either of the following to adjust image brightness.
 - Use Paint or some other graphic application to increase the brightness of the image.
- *What to do when the Input Panel appears with your computer's screen saver*
With some screen savers, the Label Software Input Panel may remain on the display with the screen saver if you have the **Keep Input Panel in front.** option selected on the dialog box that appears when you select **Properties - Display**. If this happens, turn off the **Keep Input Panel in front** option, or hide the Label Software input panel.
- *When expanding to the full-screen Acrobat Reader or Adobe Reader view*
Close the Label Software screen before expanding the Acrobat Reader or Adobe Reader screen to its full-screen view.
- *What to do when you can't get to Label Software context menu to appear on the display*
The Label Software context menu may not appear when this software is used in combination with certain applications. If this happens, highlight the text in the application you want to select, and then select **Print**, **Append**, etc. using the Label Software Input Panel.
- *Precautions when using mouse click modifier keys*
Under initial default settings, right-clicking the mouse displays the Label Software context menu.
You can use the Label Software Properties dialog box to change this so a modifier key (Ctrl, Shift, Alt) is required while right clicking to display the Label Software context menu. If your Label Software is setup to require a modifier key to display its shortcut menu, make sure you release the keys before using the mouse or up/down arrow keys to select a command on the menu.

- *Preview window precautions*

You may experience slow response when typing large amounts of text into the text box on the Input Panel while the Label Software preview window is on the display. If this happens, try closing the preview window and then typing or editing text.

- *What to do when dots are missing from characters*

The Label Software prints within the full area of the label tape width you are using. If the preview window shows part of your text is being cut off, try something like the following to correct the situation.

- Change to another font that prints without missing dots.

- *What to do when you have problems with the Windows desktop context menu*

While typing or editing text on the Label Software Input Panel, you may experience problems performing operations on the context menu that appears when you right-click on the Windows desktop. If this happens, click anywhere on the Windows desktop and then right-click to display the Windows context menu.

Using Another Application

- *The shortcut menus of the other applications are different after installing this Label Software.*

While the Label Software is running in the background on your computer, holding down **Ctrl** and then right-clicking your mouse displays a Label Software shortcut menu. You can change how the right-click operation works by configuring the settings under “Configuring Shortcut Menu Operation” on [page 49](#).



Eric Rahmqvist AB

Värdshusvägen 7

S-181 73 Lidingö

Sweden